



IRRIGATION control

Standard Service Contract 2011.

Please find enclosed our 2011 season service contract, below we have detailed the key benefits available to our service clients and included within is a breakdown of procedures and cost packages.

Key Benefits

- ✓ Standard Service *rates frozen for the 2nd year*, 2011 contract provided at 2009 rates.
- ✓ We ensure that all of our service engineers have a capped number of customers ensuring that our clients and engineers are able to build a lasting and knowledgeable relationship whilst ensuring a responsive service to all calls for assistance.
- ✓ Service engineers providing full area coverage.
- ✓ All of our engineers are fully product trained and our training program is linked directly to all of the major manufacturers ensuring that all future developments are included in their skills base.
- ✓ On-line store and extensive warehouse facilities ensure next day delivery for all parts.
- ✓ All service calls are charged from our service base or from our engineer's previous call whichever is the closest.
- ✓ A wide selection of service contract options and costs ensuring cover for all types of system and budgets.
- ✓ Guaranteed call response times ensuring a swift response to all service requests.
- ✓ No mileage charge.

Service Contract Options

Option 1. The Bronze Service.

The Bronze service is an in-depth contract that encompasses all elements of the irrigation system i.e. tank, pump, controller, pipe work, sprinklers & valves. Two engineers will visit your course on a prearranged date in order to commission the system for the summer irrigation season and in the autumn one engineer will visit to winterise the system. The procedures that the engineers will follow are shown on the following pages in full. This sheet is also used as the checklist for the engineers during the commissioning and drain down of the system. Service back up will be provided on a seventy-two hour response and all work will be chargeable as per our published rates on the enclosed service contract agreement form


Option 2. The Silver Service.

The Silver service contact is as per the Bronze Service above except that we guarantee a response time of forty-eight hours to a call for assistance.

Option 3. The Gold Service.

The Gold service contact is as per the Bronze Service above except that we guarantee a response time of twenty-four hours to a call for assistance.

Bronze, Silver & Gold Contract Commissioning Procedures


 IRRIGATION control	Bronze, Silver & Gold Commissioning Report	Irrigation Control Ltd Whitchurch Road Aston Nantwich Cheshire CW5 8DJ	Tel: 01270780864 Fax: 01270780879 Email: mail@irrigationcontrol.co.uk
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Job Number:-		Course Name	
Engineer:-		Course Type	
Date:-		i.e. Grns/Tee/App	

Item	Check List	PASS	FAIL	N/A	COMMENTS & ACTIONS	
PUMP PIPEWORK, TANK & SKID						
1	Check pipework support					
2	Check joints for leaks					
3	Check isolation valve operation					
4	Check individual pump isolation valves					
5	Check ball-cock closes at correct level in Tank					
6	Check pressure relief/regulator valve operation				Set Pr (m Head)	OPEN CLOSE
7	Check Y-strainer function and operation					
8	Check that Pressure gauges read accurately.					
9	Check anti vibration mounts.					
PUMPS						
10	Check pump mechanical seal for leaks.					
11	Check for noise when rotating					
12	Check Direction of rotation in HAND Pump 1					
13	Check Direction of rotation in HAND Pump 2					
14	Check PC comms as appropriate					
MOTORS/WIRING						
15	Check adequate ventilation					
16	Inspect panel for indication of over heating.					
17	Current Draw Pump 1				Amps	
18	Current Draw Pump 2				Amps	
CONTROL SYSTEM						
19	Check power supply, refit field cables, set time and date					
20	Run control system test cycle (record pass / fail stations on seperate sheet).	Sheet2	Sheet2			
21	Check electrical operation of all sprinklers & valves visually, record location fails	Sheet2	Sheet2			
22	Operate test program to confirm automatic operation and schedules					
Tanks						
23	Check all flange bolts and sheets					
24	Check overflows and warning pipes					
25	Check ball float operation/solenoid valve operation					
26	Check float/Level probe operation					
MAINS & LATERAL PIPEWORK						
27	Check operation of main line isolation valves					
28	Check operation of drain valves and air valves					
29	Check system pressure at duty points				Set Pr (m Head)	
30	Check timed system pressure after (1.-15mins and 2.-30mins)				1.Set Pr (m Head)	2.Set Pr (m Head)
31	Check operation of all lateral isolation valves and solenoid valves					
32	Check lateral pipework for leaks					
33	Check manual operation of all sprinklers (arc rotation, retraction, radius)	Sheet2	Sheet2			
DOCUMENTATION						
34	Record sprinkler type and valve type					
24	Record Pump type and motor size					

Comments	Date	Signed by Customer

Bronze, Silver & Gold Contract Winterisation Procedures

 IRRIGATION control		Bronze, Silver, Gold Winterisation		Irrigation Control Ltd Whitchurch Road Aston Nantwich Cheshire CW5 8DJ		Tel: 01270780864 Fax: 01270780879 Email: mail@irrigationcontrol.co.uk	
Job Number:-				Course Name			
Engineer:-				Course Type			
Date:-				i.e. Grns/Tee/App			
Item	Check List	Gold	Silver	Bronze	COMMENTS & ACTIONS		
TANKS							
1	Isolate incoming water supplies, open drain cocks as appropriate	X	X	X			
2	Partially Drain Water Storage (ensure level control hangs freely)	X	X	X			
3	Isolate transfer/Borehole power supplies	X	X				
4	Check individual pump isolation valves	X	X	X			
5	Check lagging/ heat tracing	X	X				
PUMPS							
10	Isolate delivery and suction valves	X	X	X			
11	Drain all suction & delivery pipework	X	X	X			
12	Open all drain valves inc pressure relief	X	X	X			
13	Remove drain and priming plugs from pumps	X	X	X			
14	Drain down pressure vessels	X	X	X			
15	Isolate all pump power supplies	X	X	X			
MAINS & LATERAL PIPE WORK							
14	Open all mainline drain valves	X	X				
15	Open additional HWP as required	X	X				
16	Remove all drain plugs from stream/ditch crossings	X	X				
17	Open maunal water points on laterals as required	X	X				
CONTROL SYSTEM							
18	Run control system test cycle (record pass / fail stations on seperate sheet).	X	X	X			
19	Set winter cycle or remove filed cables (as required)	X	X	X			
DOCUMENTATION							
24	Record water consumption (if available)	X	X		Total consumption	m3/hr	
Comments			Date		Signed by Customer		

Upon completion of the opening up of the system a detailed report will be submitted to the Club noting any aspect of the system that may require attention either in the short or the long term. The club may then use this report as a reference when maintenance programs are scheduled for the coming season.

Service Contract Options and Pricing

Item	System Details	Bronze Charge	Silver Charge	Gold Charge
1	9 Hole Golf Course Greens Only	£317.63	£548.63	£924.00
2	9 Hole Golf Course Greens and Approaches	£404.25	£635.25	£1,068.38
3	9 Hole Golf Course Greens and Tees / stadium football pitch / Hockey Pitch	£433.13	£664.13	£1,097.25
4	Additional hockey pitches / Football pitches	£131.25	£236.25	£477.75
5	9 Hole Golf Course Greens, Tees and Approaches	£462.00	£693.00	£1,126.13
6	9 Hole Golf Course Greens, Tees, Approaches and Fairways	£924.00	£1,386.00	£2,258.03
7	18 Hole Golf Course HWP to Greens Only	£462.00	£693.00	£1,126.13
8	18 Hole Golf Course HWP to Greens and Tees	£577.50	£808.50	£1,183.88
9	18 Hole Golf Course Greens Only	£606.38	£837.38	£1,270.50
10	18 Hole Golf Course Greens and Approaches	£635.25	£866.25	£1,299.38
11	18 Hole Golf Course Greens and Tees	£664.13	£895.13	£1,328.85
12	18 Hole Golf Course Greens, Tees and Approaches	£693.00	£924.00	£1,357.13
13	18 Hole Golf Course Greens, Tees, Approaches and Fairways	£1,386.00	£1,848.00	£2,714.25
14	27 Hole Golf Course Greens Only	£952.88	£1,183.88	£1,617.00
15	27 Hole Golf Course Greens and Approaches	£981.75	£1,212.75	£1,645.88
16	27 Hole Golf Course Greens and Tees	£1,010.63	£1,241.63	£1,674.75
17	27 Hole Golf Course Greens, Tees and Approaches / Football Training Ground / Academy / Racecourse	£1,039.50	£1,282.05	£1,703.63
18	27 Hole Golf Course Greens, Tees, Approaches and Fairways	£2,079.00	£2,564.10	£3,407.25
19	36 Hole Golf Course Greens Only	£1,097.25	£1,501.50	£2,310.00
20	36 Hole Golf Course Greens and Approaches	£1,126.13	£1,530.38	£2,338.88
21	36 Hole Golf Course Greens and Tees	£1,155.00	£1,559.25	£2,367.75
22	36 Hole Golf Course Greens, Tees and Approaches	£1,212.75	£1,588.13	£2,425.50
23	36 Hole Golf Course Greens, Tees, Approaches and Fairways	£2,367.75	£3,176.25	£4,851.00

Service Contract Options and Pricing (cont)

Note – Service contract charges as detailed (p.5) are fully inclusive of labour, travel and mileage charges for the work detailed in the service contract procedures section of this document. Additional works (*applicable to any works outside of those detailed*) will be charged extra at our service contract rates (*detailed below*). Please note response times are timed from receipt of a confirmed service visit request and are not inclusive of bank holidays and weekends. Should your particular irrigation system not fall into any of the above categories or you wish to discuss particular additions etc to the above please do not hesitate to contact us.

Standard Service Rates

The service call out charge for service contract holders is £40.00 per hour labour and £40.00 per hour travel with no mileage charge. Our call out time is as detailed for the selected contract option (P.2).

Non-service contract rates are £50.00hr labour and £45.00hr travel with mileage charged at £0.56 per mile.

Additional Rate/ Overseas Contact Holders

Note - The Gold contracts are only available to courses in England, Scotland and Wales. Bronze and Silver contracts to courses in Northern Ireland. Northern Ireland/ Eire will be subject to an additional charge of £650.00 per contract over and above the relevant published rates. Bronze contracts available to courses in Germany, Portugal, France and Spain will be subject to an additional charge of £950.00 per contract over and above the relevant published rates.

Service engineer labour and travel call out costs to all sites outside of England, Scotland and Wales will be as per the published service contract holder rates. All travel costs inclusive of ferry travel, air travel, train travel, car hire, tolls etc. will be charged at cost. Estimated costs will be provided to the client for approval prior to commencement of travel if requested

Note - Where the service call incurs an overnight stay the accommodation and subsistence will be charged to the client at cost, up to a maximum of £100.00 per night per engineer.

Service Contract Agreement

I, as an authorised signatory for wish to enter into a service contract agreement with Irrigation Control Limited. I confirm that payment for the work detailed in the Service Contract procedures will be made following the opening up of the irrigation system. In return Irrigation Control will open up and close down the club's irrigation system as per their service contract procedures.

Name of Signatory.....

Position held in club.....

Contract option.....

*(Example: 18-Hole greens only Bronze level would be **Item 9 Bronze**)*

Cost of contract...£..... **(As detailed P.5)**

Date.....

Signature.....

All prices are subject to VAT at current rate

Standard terms and conditions apply and full details are available upon request.